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June 6, 2008

Nebraska Department of Health & Human Services
Division of Medicaid
301 Centennial Mall
Lincoln, NE 68509

Dear Provider:

First Health Services Corporation (FHSC) is pleased to announce that we have been awarded the contract to provide Point-of-Purchase (POP) claims processing for the *Nebraska Medicaid Program*. Pharmacy Providers may begin submitting claims to **First Health Services** in June, 2008.

In order to effectively facilitate this transition, **First Health Services**, in conjunction with the *Nebraska Medicaid Program*, will be hosting training sessions for the Nebraska Pharmacy Providers. Training is being conducted by Ron Burnham, Director of Training for First Health Services, and H. Glenn Sharp, R.Ph., Nebraska Account Manager for First Health Services. Please RSVP, as instructed below in the IMPORTANT NOTE box, to ensure your space for receipt of the **2 CE credits**. The locations, training dates, and training times are listed in the chart below.

The Nebraska Medicaid Pharmacy Training Program will introduce First Health Services Corporation as the new pharmacy claims processor and provide detailed information important to the pharmacy provider community and is intended for pharmacists and other pharmacy personnel who process Nebraska Medicaid claims. You are encouraged to attend this highly important training session.

Training will include information on the following: Submitting claims; Verifying client eligibility; requesting Prior Authorizations; handling special situations (emergency guidelines, lock-in clients, early refills); availability of the Call Center; and web access for materials and on-line tutorials.

Beginning May 13, 2008, Payer Specification information for the Nebraska Medicaid Program can be found on the following website: <http://nebraska.fhsc.com>. This information will also be provided to switching companies, software vendors, and to the National Council for Prescription Drug Programs. Please note that all arrangements with switching companies should be handled directly by the Pharmacy Provider with the appropriate switching company. Also, if you would like to participate in the Testing of the Point of Purchase Claims submission for this conversion effort, please access the <http://nebraska.fhsc.com> website on or after May 13, 2008 for information.



The Nebraska Medicaid Pharmacy Training Program has been approved by the Nebraska Council for Continuing Pharmaceutical Education (NCCPE). Participants will be awarded 2.0 contact hours or 0.2 CEUs for completion of this program, ACPE #128-000-08-019-L04-P. Pharmacy credits will be awarded based on attendance of the entire program and the completion of a program evaluation form. NCCPE Statements of Credit will be mailed within 60 days of this program. If your Statement of Credit is not received in a timely manner, contact NCCPE at 402-420-1500.

City	Address	Phone	Time
Omaha	Marriott Omaha 10220 Regency Circle	402-399-9000	Sunday, May 18 7:00 – 9:00 pm CT
Lincoln	Marriott Cornhusker Hotel 333 South 13th Street	402-474-7474	Monday, May 19 7:30 – 9:00 am CT
Kearney	Holiday Inn & Conference Center 110 South Second Ave.	308-237-5971	Monday, May 19 7:00 – 9:00 pm CT
Alliance	Pryor’s Heritage House Restaurant 1015 East 3rd Street	308-762-3425	Tuesday, May 20 7:00 – 9:00 pm MT
North Platte	LaQuinta Inn & Suites 2600 Eagles Wings Place	308-534-0700	Wednesday, May 21 7:00 – 9:00 pm CT
Columbus	New World Inn Conference Center 265-33rd Ave	402-564-1492	Thursday, May 22 7:00 – 9:00 pm CT
Omaha	Marriott Omaha 10220 Regency Circle	402-399-9000	Friday, May 23 7:30 – 9:00 am CT

Important Note:
 To assure we can accommodate all that would like to attend, please contact Ron Burnham, Director of Training, First Health Services, by **May 9, 2008** to confirm your attendance. For your convenience, the following toll free number has been set up: **800-922-3987**.
There is NO COST associated with participating in this training program.

We look forward to meeting you at one of the Training Sessions and working with you in the future to ensure the success of the *Nebraska Medicaid Point of Purchase Program*.

Sincerely,

H. Glenn Sharp, R.Ph.
 Nebraska Account Manager
 First Health Services Corporation